



Information on how to enter and the prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid.

Promoter

The TIX Frozen the Musical 'Win a magical VIP upgrade experience, on us!' competition (Competition) is conducted by Tickets Pty Ltd trading as TIX (Promoter), ABN 25 097 312 484.

Prize

1) One (1) prize (Prize), comprising of a Frozen the Musical VIP experience upgrade package to the value of \$262.00:

- 1 x souvenir programme
- 2 x glasses of champagne
- 2 x choc top ice creams
- 1 x premium handmade Australian chocolate bar
- 1 x Frozen the Musical merch pack valued at \$150.00

2) The Prize is non-transferable.

3) The Promoter is not responsible for and accepts no liability for any variation in Prize value.

4) The Prize must be taken as offered and cannot be varied. The Prize is not redeemable for cash, exchangeable for any other prize or transferable to any other person. The Promoter will not substitute, replace or refund Prizes.

5) The Promoter is not responsible for any costs incurred by the winner (and any accompanying guests) in taking their Prize and attending the show. The winner (and any accompanying guests) are responsible for all additional costs and arrangements associated with using their Prize (including but not limited to travel, accommodation, transfers, insurance, spending money, drinks, meals, gratuities, service charges, booking changes, optional extras and applicable tax).

Eligibility

6) Entrants must be 18 years of age or older.

7) Entrants must not be:

- a) Board member, director, officer or employees of TIX, Disney or any entity associated or subcontracted by these organisations or associated with the competition; or
- b) a member of the immediate family of any of the above.

8) The Promoter may, in its absolute discretion:

- a) refuse to enter an illegible entry into the competition;

- b) require an entrant to provide evidence of eligibility (including, without limitation, government-issued photographic identification) before awarding a Prize and
- c) refuse to award a Prize and provide the Tickets to an entrant who does not provide evidence of eligibility to TIX's satisfaction.

Entry

- 9) Entry to the Competition is free.
- 10) An eligible person must undertake the following steps:
 - a) Make a purchase of two or more tickets (per transaction) to any evening performance of the Sydney season of Frozen the Musical that fall between Wednesday 17 February and the end of the season
 - AND
 - b) Make the purchase between 9AM (AEDT), Thursday 4 February 2021 and 11:59PM (AEDT), Sunday 14 February 2021
- 11) Entrants may enter as many times as they wish; each eligible purchase will automatically go in the draw.
- 12) All entries become the property of the Promoter.
- 13) The Promoter may, at its absolute discretion, refuse to enter incomplete, damaged or illegible entries.
- 14) The Promoter does not take any responsibility or accept any liability for any lost, late, damaged, illegible or misdirected entries.
- 15) The Promoter may, at its absolute discretion, disqualify any or all entries from, prohibit further participation in this Competition by and/or refuse to award any prize to any person who:
 - a) tampers with or benefits from any tampering with the entry process or with the operation of the Competition;
 - b) acts in violation of these conditions or in breach of law;
 - c) acts in a disruptive manner or with the intent to annoy, abuse, threaten or harass any other person; or
 - d) acts in a manner which may diminish the good name or reputation of TIX or Disney.

Draw

- 16) The Competition will close at 11:59PM (AEDT), Sunday 14 February 2021.
- 17) The entry will be drawn by 5PM (AEDT) on Monday 15 February 2021, after entries have closed and the winner will be notified no later than 5PM (AEDT) on Wednesday 17 February.
- 18) The winner will be drawn randomly from all eligible entries.
- 19) The Promoter will notify the winner by email.
- 20) The Promoter will, at their discretion, publish the results.
- 21) The Promoter's decision of the results is final. The Promoter will not enter into any correspondence with entrants regarding the results.

Prize Redemption

- 22) The Prize will be available to pick up from the Capitol Theatre Box Office.

23) The winner is responsible for all additional costs and arrangements associated with using their Prize/Tickets.

24) Drink vouchers can only be redeemed inside the theatre at the Capitol Theatre bar. Vouchers cannot be redeemed for cash. The Prize may be redeemed at any time during the Sydney season of Frozen the Musical.

Redraw

25) In the event that the winner cannot be contacted within 48 hours after reasonable attempts are made by the Promoter, the prize will be forfeited and may, at the Promoter's discretion, be redrawn.

Privacy

26) Unless you have opted out:

a) TIX may enter information, including personal information, provided in entries into TIX's database and use the information for marketing, promotional and publicity purposes

27) For information about managing your preferences, how TIX uses your personal information and how to access or amend that information, please see our [Privacy Policy](#).

General

28) The Promoter is not liable for any loss (including, without limitation, direct, indirect or consequential loss or loss of profits) expense, damage or injury suffered or sustained by any person, arising directly or indirectly, through any act, omission (whether negligent or otherwise), out of or in connection with the competition or any prizes, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

29) Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Australian Consumer Law.